

# COMPANY PROFILE

**Tragar**  
LOGISTICS



## BACKGROUND

Tragar Logistics CC, is a niche logistics business, founded in January 2006.

The business started with a foundation of loyal clients and trust.

In fact, our leading header on our web page reads, “Your trust is more important than your delivery.”

Tragar has a somewhat smaller list of clients, (which consist of household brand names), than our larger competitors in the industry.

We believe our difference and our value is that we are able to offer flexible solutions to supply chain activities and our responsiveness to the challenges at hand. We have invested in industry leading software, which we will cover in the content of this proposal

**YOUR TRUST IS MORE IMPORTANT THAN YOUR DELIVERY**

## Vision

**OUR VISION** and culture have been developed and transformed to gain considerable expertise in the field of logistic management and can meet the entire gamut of logistic needs of our customers. In this sense we are well served by our firmly founded culture with its focus on passion for innovative productivity and creating value.

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## Mission

**OUR MISSION** is to provide comprehensive, cost-effective logistic solutions for our niche clients, who have differentiated and unique needs. We are responsive to our clients needs and flexible in our approach.

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## Values

### **WE BELIEVE THAT:**

- People perform best when they are empowered, accountable and recognized
- If we show people respect, we will be respected
- We will not always get things right and learning from our mistakes is part of our progress
- How we go about achieving success is as important as success itself
- We must act ethically and within the law
- Our customer's success creates our success.

## Value-added Services

- Warehousing, storage, and cross-docking facilities
- Linehaul and direct loads
- Courier Deliveries
- Road Freight Economy Distribution
- Retail & DC Deliveries
- Reverse Logistics
- Fixed Fleet & Contract Vehicles
- Airfreight

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Sage Pastel  
Accounting



Account  
Management



Client Order



Management  
System



Planning &  
Routing



Warehouse  
Pick



Execution  
Transport  
Operations



Execution  
Customer  
Services



POD  
Management



## Software and Systems

Making use of state of the art software and systems allows us to ensure that not only is your product visible at all times through out the delivery process but also that we are able to offer you the best possible rate.

**FreightWare Transport Management Software** is a world-class system designed for the courier, break bulk and line haul industries as well as ex-warehouse distribution. FreightWare controls the operational layer for supply chain execution and enhances the effectiveness of the supply chain process.

**Granite Warehouse Management** fills a requirement for an easy-to-use barcode-based warehouse execution and management system. It integrates easily into various ERP and accounting solutions. It expands on and EXPOSES our warehouse operations and processes, all the while, keeping the ERP inventory accurate.

**PTV Route Optimiser** creates optimal Routes Considering Real-Time Traffic, Delivery Slots, and SLAs. PTV uses Artificial Intelligence to Provide the Best Routes for our Fleet & Vehicles

**Freshdesk** is an online cloud-based customer service software providing helpdesk support with all smart automations to get things done faster. Online cloud-based customer service software providing helpdesk support with all smart automations to get things done faster.

The **eDocs Document Management System** archives and distributes standard business documents, general documents and scanned images in the most efficient and cost effective way, ultimately offering more than just document imaging.

## Warehousing

- Long and short term storage
- Picking and Packing - Orders are picked from customer generated invoices, captured, labelled, and measured by weight and unit quantity
- Packaging - We are able to repack, palletize and label stock
- Warehouse management system scans all stock received into stock and scans stock out via picking slips from picking instructions
- Weekly or Monthly physical stock takes, access to warehouse management stock snap shot
- Returns process and procedure
- Damage and Loss Control

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## Distribution

- Economy Freight
- Overnight
- Dedicated Vehicles
- Temperature controlled vehicles
- Reverse Logistics
- Long/Medium Term Rental
- Chain Store Deliveries
- Home Deliveries
- Cross Border Deliveries

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## Certification

- Certificate of Acceptability
- Liquor Licence
- Level 6 B-BEEE
- RIB Certification

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# Contact Us



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